



Deutscher Akademischer Austauschdienst
German Academic Exchange Service

Diia: digital educational credentials in Ukraine

Digital Education Regulars

14 February 2024



MINISTRY
OF EDUCATION AND SCIENCE
OF UKRAINE



Ministry
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721 DAYS OF russian WAR IN UKRAINE

- over **3428** education facilities damaged
- ca. **365** education facilities destroyed completely
- **523** children died, more than **1218** injured
- over **8** million of externally displaced people
- approx. **7** million of internally displaced people

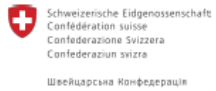




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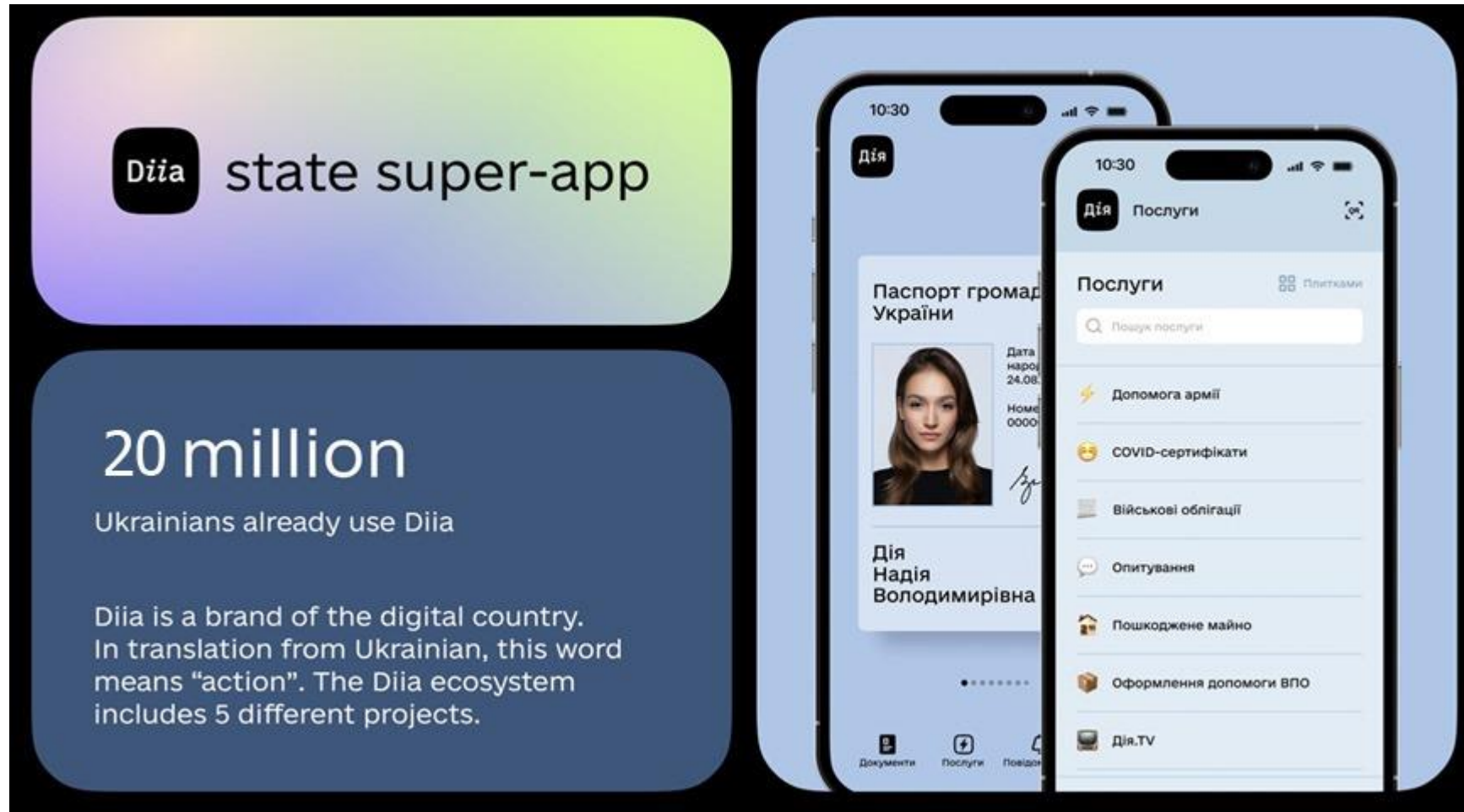


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Diia: digital breakthrough with public services



The infographic is divided into two main sections. The left section has a dark background with two rounded rectangular boxes. The top box has a purple-to-green gradient and contains the Diia logo and the text 'state super-app'. The bottom box is dark blue and contains the text '20 million Ukrainians already use Diia' and a paragraph explaining that Diia is a brand of the digital country, meaning 'action' in Ukrainian, and that the ecosystem includes 5 different projects. The right section shows two smartphones. The background phone displays the Diia app's main screen with a user profile for 'Дія Надія Володимирівна' and a list of services. The foreground phone shows a detailed view of the 'Послуги' (Services) section, listing various public services available through the app.

Diia state super-app

20 million
Ukrainians already use Diia

Diia is a brand of the digital country. In translation from Ukrainian, this word means "action". The Diia ecosystem includes 5 different projects.

Паспорт громадян України
Дата народження: 24.08.2000
Номер: 0000000000
Дія Надія Володимирівна

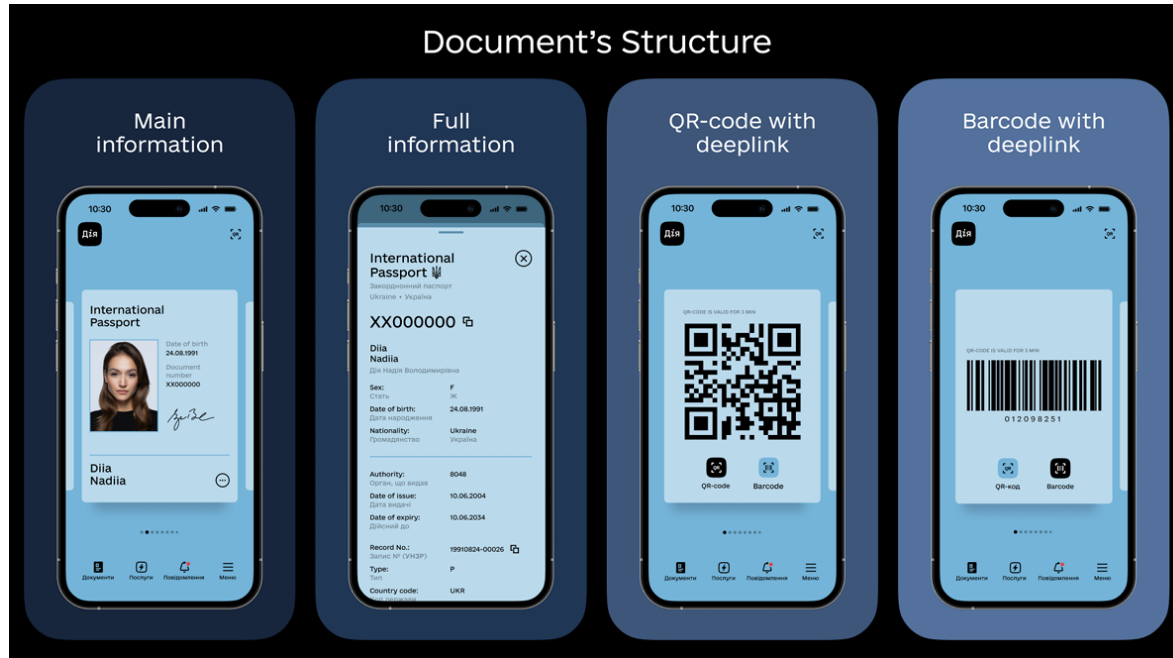
Послуги
Пошук послуги

- Допомога армії
- COVID-сертифікати
- Військові облігації
- Опитування
- Пошкоджене майно
- Оформлення допомоги ВПО
- Дія.TV

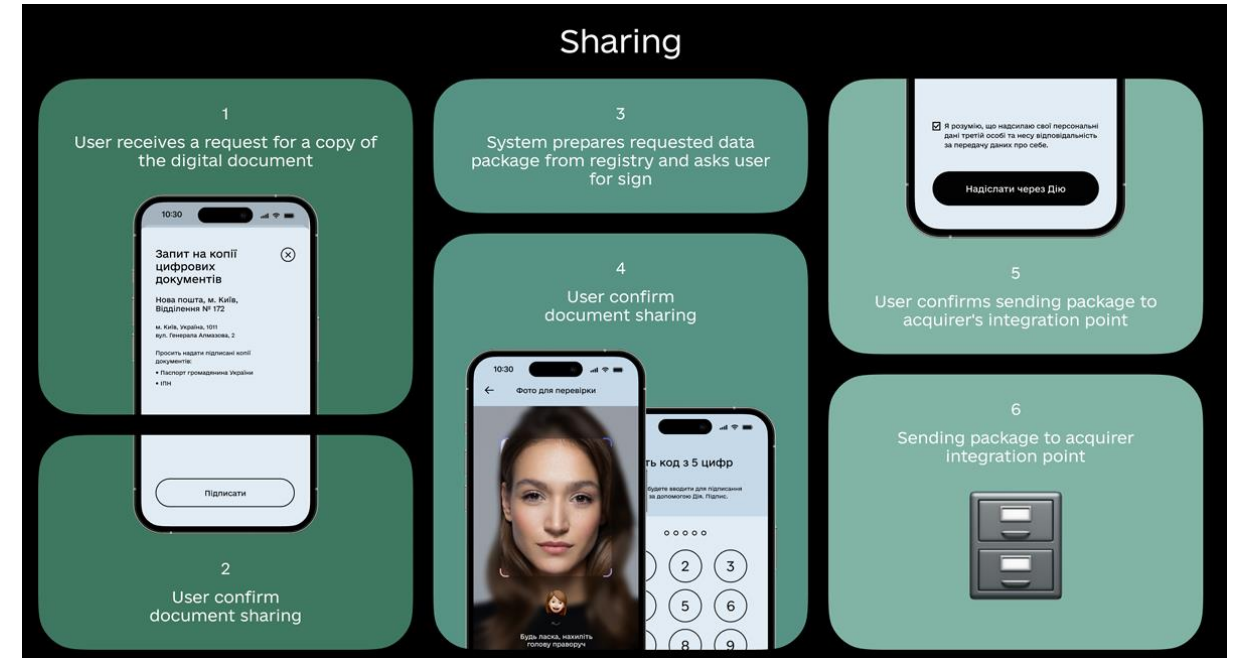


Unified approach for easy use

Document's Structure

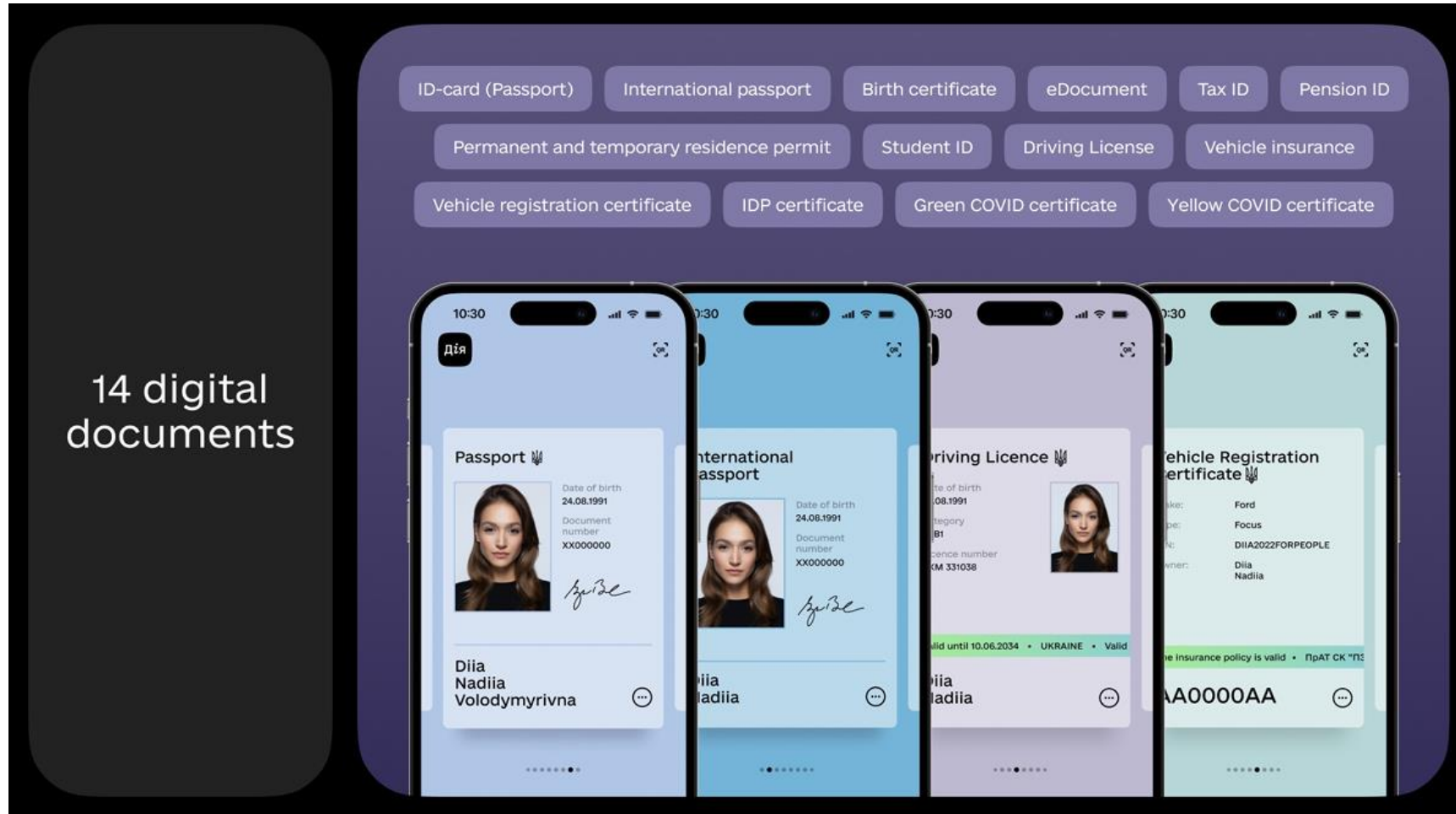


Sharing





Personal IDs at arm's length





Diia success: 2023 user numbers

- 11+ million documents shared through Diia
- 7+ million uses of Diia.Signature
- 2.5+ million military bonds purchased by Diia users worth 2.6+ billion UAH
- 241,000+ internally displaced persons used Diia service
- 229,000+ automatic registrations of private entrepreneurs
- 187,000 replacements of driver's license
- 176,000+ cars share services activated
- 119,000 uses of YeMalyatko service (newborn services)
- 48,000+ applications for construction services submitted (war renovations)
- UAH 31+ million returned deposits in bankrupt banks





Focus on data ownership

Sharing

The service allows you to receive electronic copies of digital documents of Diia users.

A copy of a digital document is information about a person in electronic form contained in state registers.

Copy in PDF



Metadata

```
data = {  
  "residenceUA": "УКРАЇНА М. КИЇВ  
  ВУЛ.ЦИФРОВІЗАЦІЇ БУД.25 КВ.18",  
  "genderUA": "Ж",  
  "nationalityUA": "Україна",  
  "birthday": "24.01.1991",  
  "birthPlaceUA": "М. КИЇВ УКРАЇНА",  
  "expirationDate": "13.12.2023",  
  "genderEN": "F",  
  "lastNameEN": "DIIA",  
  "firstNameEN": "NADIYA",  
  "lastNameUA": "ДІЯ",  
  "firstNameUA": "НАДІЯ",  
  "middleNameUA": "ВОЛОДИМИРІВНА",  
  "docNumber": "123456789",  
  "taxpayerNumber": "1234567890",  
  "recordNumber": "19910824-00026",  
  "issueDate": "13.12.2015",  
  "department": "2034",  
}
```



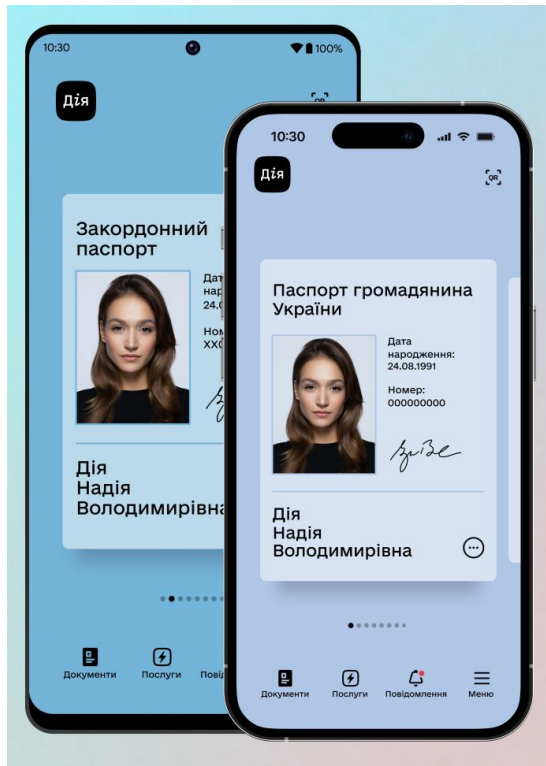

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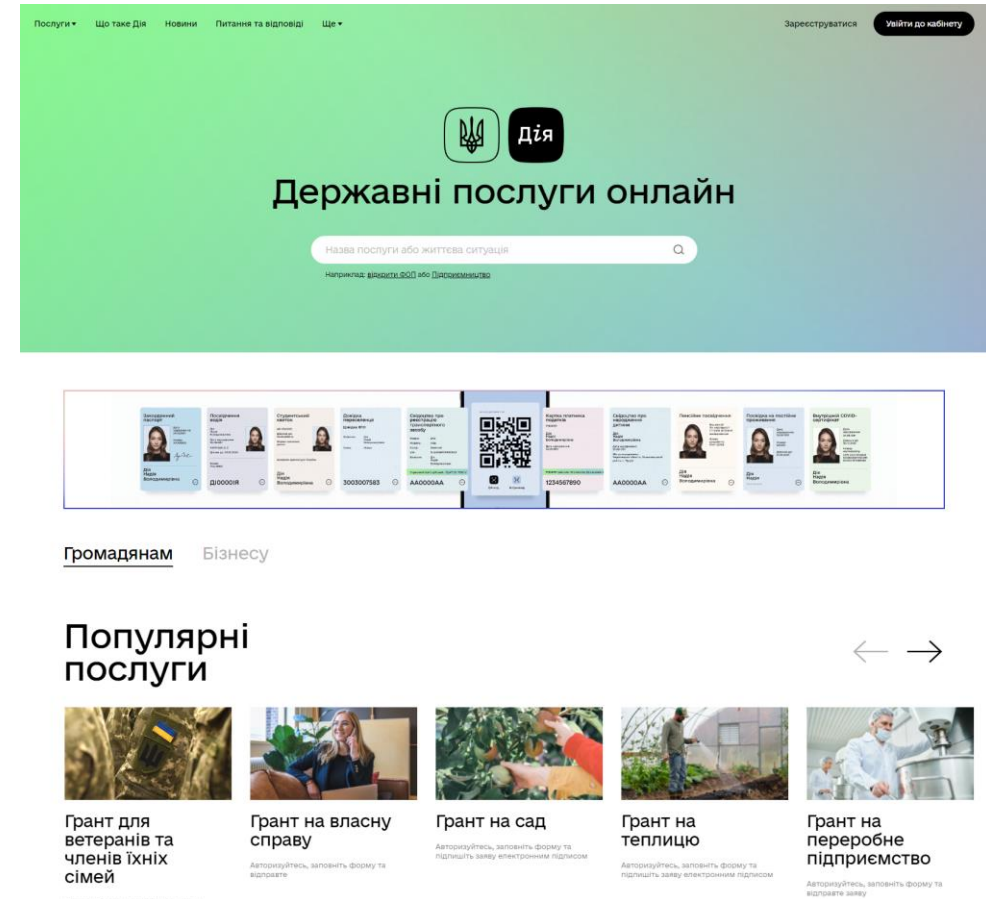
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Diia: mobile app + web-portal



14 e-documents
30 + e-services



150+ e-services
up to 9 mln provided e-services in 2023



What's in the background

State Registers.

Basic: 7 registers

Others registers and systems

Interoperability.

Trembita system - System of
electronic interaction of state
electronic information resources

<https://trembita.gov.ua/>

trembita

E-identification.

IDGOVUA - Integrated
electronic identification
system

<https://id.gov.ua/>

ID GOV UA

Rules and knowledge, studies.

Competence center + CDTO campus:
standards, guidelines, reusable tools, knowledge base,
learning

<https://www.cdto-campus.com/>

Digital Competence
Centre.

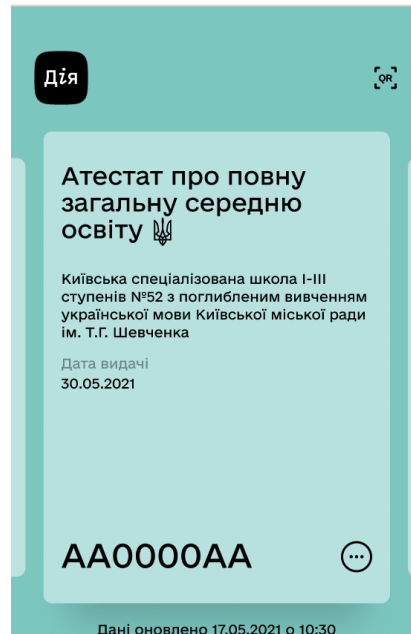


CDTO campus

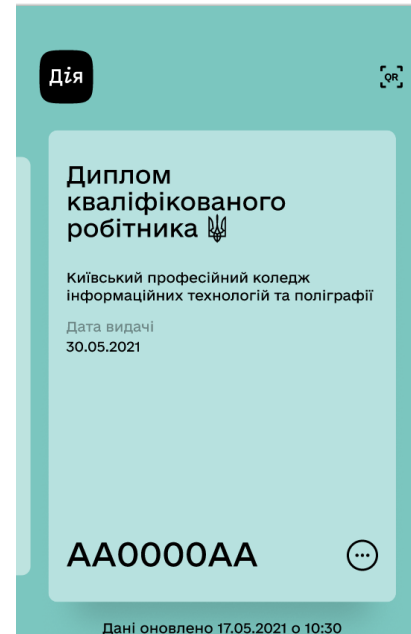


Educational documents: scope of impact

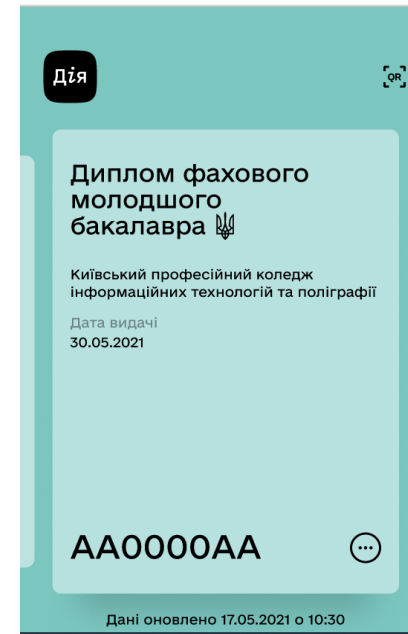
School: 22,7M
(EQF 2-3)



VET: 4,2M
(EQF 4)



Colleges: 0,02M
(EQF 5)



HighEd: 15,2M
(EQF 5-8)





Pre-launch demo

Дія

QR

Диплом магістра

Київський національний університет
імені Тараса Шевченка

Дата видачі
30.05.2021

AA0000AA

...

Дані оновлено 17.05.2021 о 10:30

Диплом магістра

Master's Diploma

XX000000

Дія
Надія
Володимирівна
Diia Nadiia

Дата народження 24.08.1991

Київський національний університет
імені Тараса Шевченка
Taras Shevchenko National University of Kyiv

Дата видачі 30.05.2021

Дата закінчення навчання 30.05.2021

Диплом магістра

Master's Diploma

Спеціальність
Field of study
05 Соціальні та поведінкові науки
Social and Behavioural studies

Спеціалізація
Specialisation
Поведінкові дослідження
Behavioural research

Освітня програма
Educational program
Соціологія
Sociology

Професійна кваліфікація:
Professional qualification
Соціолог / Викладач вищого навчального закладу / Науковий співробітник (соціологія)
Sociologist / Lecturer of Higher Educational Institutions / Researcher (Sociology)

Орган акредитації:
Accreditation authority
Національне агентство із забезпечення якості вищої освіти

Диплом магістра

Master's Diploma

Орган акредитації:
Accreditation authority
Національне агентство із забезпечення якості вищої освіти
The National Agency for Higher Education Quality Assurance

Ректор
Rector
Нечуй-Левицький
Семен Орестович
Semen Nechuii
Levytskyi

Дублікат
XX000000

Заклад освіти, що видав документ:
Київський національний університет
імені Тараса Шевченка



Diia.Signature compliance with eIDAS standards



DSS Demonstration WebApp

European Commission > DIGITAL > eSignature > Digital Signature Services > Validate a signature

e-Signature

Sign a document

Sign a digest

Sign a PDF

Sign with JAdES

Sign multiple documents

Counter sign a signature

Standalone application

REST/SOAP WebServices

Server side

Validate a signature

Privacy notice: Please note that by using the below functionality of the DSS demonstration, your files are going to be transmitted to the infrastructure of the European Commission. With your action to do so, you consent to this transmission of data and **we strongly advise you to use documents that do not contain sensitive material.** Files that have been transmitted are not retained.

Signed file No file chosen

Original file(s) No file chosen

Send original file(s) as
☒ Complete documents
☐ SHA1 ☐ SHA256 ☐ SHA384 ☐ SHA512

[More options](#)

Signature SIGNATURE [REDACTED]_20230525-1518

Signature filename:

META-INF/signature001.p7s

Qualification:

AdESig

Qualification Details:

The certificate is not related to a CA/QC!

The certificate is not qualified at (best) signing time!

The certificate is not qualified at issuance time!

The private key does not reside in a QSCD at (best) signing time!

The validation is relying on the TC AdES List of the lists providing information notified by third countries to facilitate the validation of electronic signatures or seals created in third countries as meeting the requirements of (EU) advanced electronic signatures or seals in accordance with Regulation (EU) No 910/2014.

Signature format:

CAdES-C

Indication:

TOTAL_PASSED

Certificate Chain:

"DIIA". Qualified Trust Services Provider

Central certification authority

On claimed time:

2023-05-25 15:18:38 (UTC)

Best signature time:

2023-05-25 15:18:39 (UTC)

Signature position:

1 out of 1

Signature scope:

META-INF/ASiCManifest001.xml (FULL)
Manifest document

Signature scope:

photo_2023-05-24 12.35.14.jpeg (FULL)
Full document

Timestamps 2

Document Information

Container type:

ASiC-E

Signatures status:

1 valid signatures, out of 1

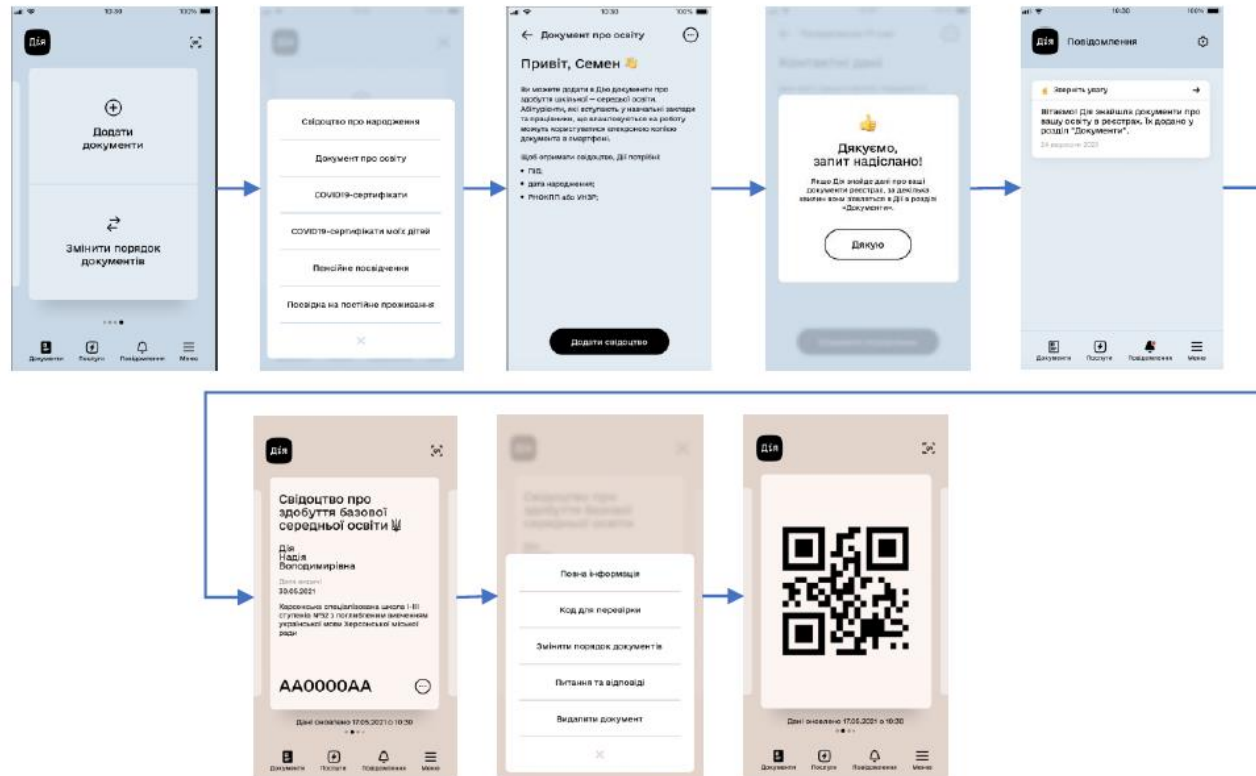
Document name:

photo_2023-05-24 12.35.14.jpeg.asice

Validation of electronic signatures and indication if they are Advanced electronic Signatures (AdES), AdES supported by a Qualified Certificate (AdES/QC) or a Qualified electronic Signature (QES). Validation against the EU MS Trusted Lists and third country Trusted Lists with voluntary-based AdES recognition.



User experience: input phase



Submission of data by applicants (2 minutes):

- ☐ Log in to Diia
- ☐ Select 'Add document'
- ☐ Confirm search for documents available using 3 identifiers - full name, date of birth, and tax number – that are automatically pre-filled for you
- ☐ Documents found with the above identifiers are downloaded to the Diia's folder 'Documents'
- ☐ Information on educational documents can be retrieved from Diia within 2 months, after which it can still be requested unlimited number of times, if needed



Inter-agency cooperation

- ✓ Partner commitment (spring 2022): e-Governance Academy support to develop e-services on educational documents in Ukraine
- ✓ Identification phase (spring-summer 2022): concept and technical consultations among MoES, MinDigital, Inforesurs, Diia, eGA – clarity on needs and limitations of the digital solutions (i.e., underaged personal data, authentication, incomplete data)
- ✓ Legal enactment (fall 2022): [by-law](#) on digital educational documents supported by the Government
- ✓ Data collation (winter 2023): cross-check between EDEBO (educational documents) and State Tax Service (tax data) to populate EDEBO with clean data on tax number as the user identifier
- ✓ Software development (in progress)



Digital architecture to support recognition of Ukrainian qualifications

Implemented

- ✓ [EDEBO register](#) of educational documents issued by Ukrainian educational institutions
- ✓ [EDEBO service](#) for self-eliciting information on partial qualifications and issued by Ukrainian educational institutions educational documents

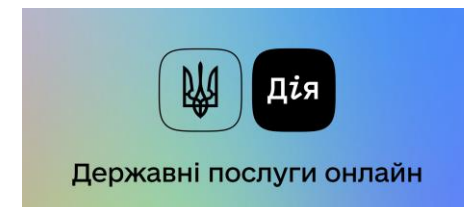
[Presentation](#) of existing tools

[Video recording](#) on explaining existing tools



To be launched

- ✓ E-documents on education in Diia mobile app & Diia government services portal
- ✓ Digital diploma supplement
- ✓ All-in-one e-document on education
- ✓ Sharing educational credentials (incl. to other countries)





Further steps for enhancing recognition of Ukrainian qualifications

European Digital Credentials for Learning (EDCs):

- legal-normative reengineering for sharable and verifiable credentials
- interoperability scenario: Trust Service Provider seal / eIDAS
- Qualifications Dataset Register
- European Learning Model

DC4EU - European Digital Identity Wallet pilot:

- Ministry of Education and Science of Ukraine & Ministry of Digital Transformation
- pilot cases on education & social security





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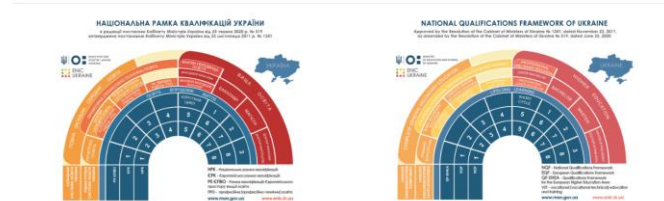
Some resources to support recognition of Ukrainian qualifications



European Commission, CIMEA, ENIC Ukraine, Ministry of Education and Science of Ukraine (2022). [Guidelines on fast-track recognition of Ukrainian academic qualifications](#)

Звіт про самосертифікацію щодо відповідності Національної рамки кваліфікацій критеріям та процедурам Рамки кваліфікацій Європейського простору вищої освіти / Self-certification report on Compliance of the National Qualifications Framework Criteria and Procedures with the Qualifications Framework for the European Higher Education Area

- Національна рамка кваліфікацій / National Qualifications Framework
- Діаграма структури вищої освіти в Україні / Higher Education in Ukraine Diagram
- Порівняння дескрипторів рівнів Національної рамки кваліфікацій із дескрипторами циклів Рамки кваліфікацій Європейського простору вищої освіти / Comparison of NQF Level Descriptors and EHEA QF Cycle Descriptors



Ministry of Education and Science of Ukraine – [National Qualifications Framework](#) (incl. [self-certification report](#) to QF EHEA)



Online training for fast track
recognition of Ukrainian
academic qualifications

6 April 2022
10:30 - 12:00 CEST
(Central European Summer Time)

WEBINAR



European Commission, CIMEA, ENIC Ukraine, Ministry of Education and Science of Ukraine (2022). [Online training for fast track recognition of Ukrainian academic qualifications](#)

Thank you!



Kateryna Suprun
kateryna.suprun@uiherp.org